

Terms and Conditions – Personal Style Sessions

Nunawading Homemaker HQ

1. Booking Terms and Conditions

1.1. For the purposes of these terms and conditions:

1.1.1. “we, us, our” means Arkadia owner and operator of Nunawading Homemaker HQ;

1.1.2. “personal stylist” means our contracted stylists who provide styling services;

1.1.3. “services, personal styling session” means the personal styling session provided by a personal stylist; and

1.1.4. “client, you, your” refers to the person named in the booking.

1.2. By confirming a specific time and date, you are entering into a binding contract with us and

the personal stylist you have selected. If you are booking the service on behalf of someone else, you must tell them that they will also be bound by these terms and conditions.

2. Payment

2.1 The personal stylist service is a free service.

3. Making, Changing or Cancelling a Booking

3.1. You may make a booking no less than 3 days of your desired date. We do not take bookings

on public holidays.

3.2. If you wish to cancel or change your booking, you must provide us at least 72 hours prior

notice by email or phone. Alternatively, you may contact your stylist directly to make a change. We reserve the right to cancel future sessions if you do not provide sufficient notice.

3.3. If you cancel or change your booking:

3.3.1. less than 72 hours before the session, you may not be able to make future bookings; or

3.3.2. more than 72 hours before the session, you will be able to reschedule your session at a new date and time.

3.4. In the unlikely event we or your chosen personal stylist needs to cancel or change your

booking, we will endeavour to notify you prior to your booking. Our only obligation, and your sole remedy, will be to:

3.4.1. provide the services to you at an alternative agreed date and time;

3.5. We will not be held liable for any costs or damages incurred by you due to cancellation or

any change to the services.

4. Personal Stylists

4.1. To the extent permitted by law, we will not be liable or responsible to you for, and you release us from and indemnify us against:

4.1.1. any loss, damage, liability or claim including but not limited to loss of opportunity, revenue, profit, goodwill, anticipated savings, or other economic loss, liability, expense, costs or damage; or

4.1.2. any indirect, consequential or economic loss or loss of profits, or incidental or punitive damages;

howsoever arising, suffered by you under or in connection with the services, the personal stylists or these terms and conditions, except to the extent such loss, damage, liability or claim is caused by our negligent act or omission or breach of these terms and conditions.

5. Privacy

5.1. In order to provide the services, we need to collect personal information about you, and may for this purpose, disclose such information to third parties, including but not limited to the personal stylists and other contractors. We may also use the information for promotional, marketing, research and profiling purposes, including sending electronic messages, and for such other purposes set out in our Privacy Policy.

5.2. By providing your personal information and using the services, you agree that we may hold

and use your information as set out above.

If you have a question or a complaint, please contact us at marketing@arkadia.com.au